



CITY OF NEW BEDFORD

JONATHAN F. MITCHELL, MAYOR

November 15, 2016

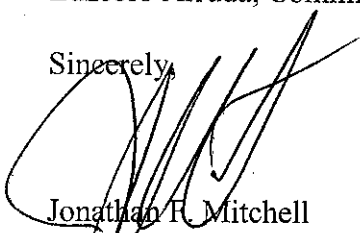
City Council President Linda M. Morad and
Honorable Members of the City Council
133 William Street
New Bedford, MA 02740

Dear Council President Morad and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for Arlindo Spencer, 389 Cedar Street, New Bedford, MA, account number 1005089 in the amount of \$156.80.

I have attached correspondence for your review on this sewer abatement request from Euzebio Arruda, Commissioner of the Department of Public Infrastructure.

Sincerely,



Jonathan F. Mitchell
Mayor

JFM/dlr
Attachments



Department of Public Infrastructure

Euzebio Arruda
Commissioner

CITY OF NEW BEDFORD

Jonathan F. Mitchell, Mayor

Water
Wastewater
Highways
Engineering
Cemeteries
Park Maintenance
Forestry
Energy

MEMORANDUM

TO: MAYOR JONATHAN F. MITCHELL

FROM: Euzebio Arruda, Commissioner-DPI 

DATE: November 7, 2016

RE: SEWER ABATEMENT REQUEST

Arlindo Spencer
389 Cedar Street
Account# 1005089

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. As the result of the investigation, the excess water was absorbed into the walls as well as the cellar floor. I would recommend that a credit of \$156.80 be allowed.

Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 4

CONSUMPTION FORM

ACCOUNT #		1005089	
CONSUMER:		ARLINDO SPENCER	
ADDRESS:		389 CEDAR STREET	
ITEM	BILLING DATE	CCF'S	READ TYPE
1	January 24, 2015	5	A
2	February 23, 2015	3	A
3	March 24, 2015	4	A
4	April 24, 2015	4	A
5	May 24, 2015	6	A
6	June 24, 2015	7	A
7	July 24, 2015	5	A
8	August 24, 2015	5	A
9	September 24, 2015	8	A
10	October 24, 2015	4	A
11	November 24, 2015	4	A
12	December 24, 2015	5	A
13	January 23, 2016	6	A
14	February 24, 2016	5	A
15	March 24, 2016	3	A
16	April 24, 2016	5	A
17	May 25, 2016	4	A
18	June 24, 2016	6	A
19	July 24, 2016	9	A
20	August 24, 2016	42	A
	TOTAL CONSUMPTION	140	
	AVERAGE (= TOTAL CONSUMPTION / 20 MONTHS)	7	
		CCF TO ABATE (= BILLED - AVERAGE)	
	BILLED @ 42 CCF	35	
	Total CCF to abate	35	
	Sewer Rate	\$4.48	
	Total \$ to abate	\$156.80	

October 24, 2016

Euzebio Arruda
Department of Public Infrastructure
Office of the Commissioner
1105 Shummut Ave
New Bedford, MA 02746

Dear Mr. Arruda,

I am writing in regards to my Water & Sewer bill date of (9/8/16) for the total amount of \$351.45, **account number 1005089** for 389 Cedar Street, New Bedford, MA. Unfortunately, between the dates of August 12 and 14, 2016 while my family and I were away on vacation one of the faucet from my Jacuzzi had a malfunction which caused water to run on its own. As no one was home at the time that this occurred, it took one to two days for one of my family members who came to check on the house to encounter the problem. Due to the water being running for one or two days it caused major water damage to my living room all the way down to my basement.

I currently have an open case with my home insurance company in which is dealing with the substantial damage to my property. A plumber have also tested and declared a diagnostic problem with the faucet that caused the water to start running by itself and just run for days.

Due to this unfortunate situation my water bill for the month of September is (\$351.45) 5x higher than the normal averages of between \$40 -\$50 per month. Therefore, I am writing to you in consideration about this unfortunate situation if you please waive the extra charge of \$300 dollars.

Attached you will find a copy of the diagnostic problem along with a letter from my insurance reinstating the original issue that created such large amount of water to be waited. Please feel free to contact me with any questions.

Thank you in advance for your time and consideration in this matter. Your assistance will be gratefully appreciated.

Ivone Spence
389 Cedar Street
New Bedford, MA 02740
(508) 642-4407



Department of Public Infrastructure
 1105 Shawmut Ave.
 New Bedford; MA 02746
 508-979-1550 Ext 67302

Water and Sewer Invoice
 REMIT PORTION

Service Address	Bill Number	Account # - Customer #	Due Date	Amount Due
389 CEDAR ST	1188653	1005089 - 401920	11/06/2016	\$369.19

ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE

To ensure accurate payment processing, please include your bill number on your check.



SPENCER ARLINDO
 IVONE SPENCER
 389 CEDAR ST
 NEW BEDFORD, MA 02740-4535

00000676

20146042017201188653800000369199

✂ Detach and return the portion above with your payment ✂



Department of Public Infrastructure
 1105 Shawmut Ave.
 New Bedford, MA 02746
 508-979-1550 Ext 67302
 Office Hours: Mon-Fri, 7:30 am - 4:00 pm

Water and Sewer Invoice
 Keep this portion for your records

Customer Name				Service Address					
SPENCER ARLINDO IVONE SPENCER				389 CEDAR ST					

Bill Number	Bill Date	Account # - Customer #						Due Date
1188653	10/08/2016	1005089 - 401920						11/06/2016

Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge
WATER BASE RATE								3.63
NB RES WATER USE	48112470	08/24/2016	09/24/2016	392	399	A	7	17.15
SEWER BASE RATE								6.31
SEWER RESIDENTIAL USAGE								31.36
METER RENTAL WATER								0.77
METER RENTAL SEWER								0.77

HISTORY PERIOD	BILLED USAGE	100 cu. ft. equals 748 gallons MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 844551, BOSTON, MA 02284-4551 GO TO WWW.NEWBEDFORD-MA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR MCC "ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY" PLEASE CALL THE OFFICE IF YOU RECEIVE AN ESTIMATED BILL TO SCHEDULE AN APPOINTMENT	READ CODE	Current Charges	59.99
CURR	7		A = Actual	Previous Balance	351.45
08/16	42		E = Estimated	Adjustments	6.66
07/16	9		F = Final	Payments Received	-\$48.91
06/16	6			Total Amount Due	\$369.19
05/16	4				
04/16	5				
03/16	3				
02/16	5				
01/16	6				

Bill Number 1188653 *previous bill*

Account # - Customer #
 1005089 - 401920

TMA Plumbing & Heating
638 American Legion Highway
Westport, MA 02790
tel.: (508)991-2233 or (508)636-6905
Thomas M. Alves Lic. # 21448

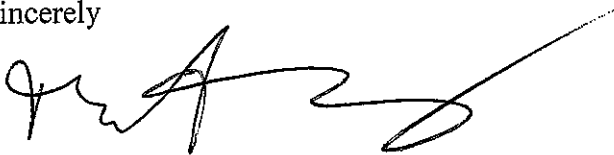
Adlindo Spencer
389 Cedar Street
New Bedford, MA 02740

RE: Water leak

October 14, 2016

TMA Plumbing upon investigation in trouble shooting tub faucet and drain in regards to damage cause by water leakage at the above address has diagnosed the following contributing factors. Tub faucet sustained a hydraulic lock which upon release cause faucet to flow at full capacity. The release of this hydraulic lock is sporadic and at times has taken many hours to days. The drain being partially locked at the PO assembly eventually caused an overflow. This was not a wear and tear situation but a malfunction of the valves normal operation. If any further information is needed please feel free to e-mail me at tmaplh@comcast.net. I have been in touch with the manufacture and tech support recommendation is to replace diverter assembly as well as hand spray and hose.

Sincerely



Thomas M. Alves, Master Plumber

INVOICE

INVOICE NO. 5795

TMA PLUMBING & HEATING
638 American Legion Hwy., Ste. 2
Westport, MA 02790
508-991-2233
Cell/Text 508-999-0675

SOLD TO

Alinda Spencer
384 Cedar St
W/B Ma 02740

SHIP TO

H 5089934018
T85KNCERO@LIVE.COM

ORDER NO.	SALES PERSON NO.	DATE SHIPPED	F.O.B.	SHIPPED VIA	TERMS
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9-23-16

QUANTITY	DESCRIPTION	UNIT PRICE	TOTAL PRICE
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Troubleshoot tub malfunction

180⁰⁰

✓ # 1106

[Signature]

[Signature]

THANK YOU! **TOTAL** *180⁰⁰*