



CITY OF NEW BEDFORD
JONATHAN F. MITCHELL, MAYOR

February 26, 2018

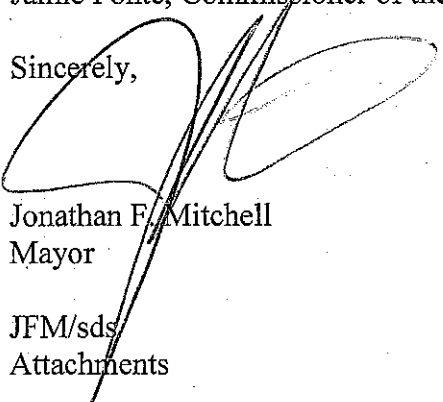
City Council President Linda M. Morad and
Honorable Members of the City Council
133 William Street
New Bedford, MA 02740

Dear Council President Morad and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for Terry Potkay, 1239 Cardinal Street, New Bedford, MA, in the amount of \$943.80.

I have attached correspondence for your review on this sewer abatement request from Jamie Ponte, Commissioner of the Department of Public Infrastructure.

Sincerely,



Jonathan F. Mitchell
Mayor

JFM/sds
Attachments

cc: Terry Potkay



CITY OF NEW BEDFORD

Jonathan F. Mitchell, Mayor

Department of Public Infrastructure

Jamie Ponte
Commissioner

Water
Wastewater
Highways
Engineering
Cemeteries
Park Maintenance
Forestry
Energy

MEN

TO: MAYOR JONATHAN F. M

FROM: Jamie Ponte, Commissione

DATE: February 23, 2018

RE: SEWER ABATEMENT REQUEST

Terry Potkay
1239 Cardinal St
Account #: 1023158

If there are any questions
and/or concerns, please do not
hesitate to call me at
x 67315

Thanks,
Mike Vieira

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. As a result of the investigation, an outside faucet was accidentally turned on. The faucet, and the connected hose, is located in a crawl space underneath the house, hence the reason it was not noticed immediately. All the water coming out of the hose/faucet did not make its way back into the collection system. I would recommend that a credit of \$943.80 be allowed.

Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 5

Terry Potkay



1239 Cardinal Street
New Bedford, MA 02745
508-574-4225
potkay@comcast.net

02/21/2018

Dear Manuel Silva,

Request for Abatement of Water/Sewer Use Charge

Property Address: 1239 Cardinal Street, New Bedford, MA 02745

Account Number: 1023158

REASON FOR REQUESTING ABATEMENT

Starting in January, I had a major water leak due to the faucet under the house being accidentally turned on. This caused my crawl space to become flooded. I wasn't aware of it until I received my bill in January. Once I received the bill and saw the amount that I was being charged, I knew something was wrong. I opened the floor up in my kitchen and I saw that the crawl space was completely flooded. I was able to determine that it was due to the hose connected to the outside faucet (which is located under the house) was accidentally turned on. I shut it off immediately and the water eventually drained into the ground. I didn't need to call a plumber as I was able to determine what caused the issue. I was also not notified of a significant increase in my water usage until I received my January bill so I had no idea that there was a leak. I had called the water department but there is no systematic way for me to be notified of a water leak. As such, I am respectfully requesting an abatement of the charges that are above my normal monthly usage. In addition, since the water did not enter the sewer system, I don't feel I should have to pay the sewer residential use. Please see below for copies of my water bill for January and February 2012.



I appreciate your attention in this matter. If you have any questions, I can be reached at the contact info noted above.

Customer Name POTKAY TERRY			Service Address 1239 CARDINAL ST					
Bill Number 1553097	Bill Date 1/15/2018	Account # - Customer # 1023158 - 413648						Due Date 2/13/2018
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge
WATER BASE RATE								4.03
NB RES WATER USE	47872811	12/01/2017	01/01/2018	518	637	A	119	308.58
SEWER BASE RATE								6.81
SEWER RESIDENTIAL USAGE								537.24
METER RENTAL WATER								.77
METER RENTAL SEWER								.77

HISTORY BILLED PERIOD USAGE	100 cu. ft. equals 748 gallons	READ CODE A= Actual E= Estimate F= Final	Current Charges Previous Balance Adjustments Payments Received Total Amount Due	658.20 .00 -50.48 50.48 658.20
12-17 5	MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 244551, BOSTON, MA 02204-4551			
11-17 5	GO TO WWW.NEBEDFORDMA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR INVOICECLOUD			
10-17 5				
09-17 6				
08-17 7				
07-17 7				
06-17 5				
05-17 6				
04-17 4				
03-17 5				
02-17 5				
01-17 6				

Bill Number
1553097
Account # - Customer #
1023158- 413648

Customer Name POTKAY TERRY			Service Address 1239 CARDINAL ST					
Bill Number 1576562	Bill Date 2/15/2018	Account # - Customer # 1023158 - 413648						Due Date 3/13/2018
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge
WATER BASE RATE								4.03
NB RES WATER USE	47872811	01/01/2018	02/01/2018	627	723	A	96	268.88
SEWER BASE RATE								6.81
SEWER RESIDENTIAL USAGE								404.04
METER RENTAL WATER								.77
METER RENTAL SEWER								.77

HISTORY BILLED PERIOD USAGE	100 cu. ft. equals 748 gallons	READ CODE A= Actual E= Estimate F= Final	Current Charges Previous Balance Adjustments Payments Received Total Amount Due	743.90 758.20 -100.00 100.00 1,502.10
01-18 311	MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 244551, BOSTON, MA 02204-4551			
12-17 5	GO TO WWW.NEBEDFORDMA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR INVOICECLOUD			
11-17 2				
10-17 2				
09-17 2				
08-17 7				
07-17 7				
06-17 6				
05-17 6				
04-17 4				
03-17 5				
02-17 5				

Bill Number
1576562
Account # - Customer #
1023158- 413648

Warm regards,
Terry Potkay



CONSUMPTION FORM

ACCOUNT #	1023158		
CONSUMER:	TERRY POTKAY		
ADDRESS:	1239 CARDINAL ST		
ITEM	BILLING DATE	CCF'S	READ TYPE
1	May 15, 2016	5	A
2	June 15, 2016	5	A
3	July 15, 2016	6	A
4	August 15, 2016	6	A
5	September 15, 2016	7	A
6	October 15, 2016	5	A
7	November 15, 2016	4	A
8	December 15, 2016	5	A
9	January 15, 2017	6	A
10	February 15, 2017	5	A
11	March 15, 2017	5	A
12	April 15, 2017	4	A
13	May 15, 2017	6	A
14	June 15, 2017	6	A
15	July 15, 2017	7	A
16	August 15, 2017	7	A
17	September 15, 2017	8	A
18	October 15, 2017	5	A
19	November 15, 2017	5	A
20	December 15, 2017	5	A
	TOTAL CONSUMPTION	112	
AVERAGE (= TOTAL CONSUMPTION / 20 MONTHS)		6	
		CCF TO ABATE (= BILLED - AVERAGE)	
January 15, 2017	Billed @ 111 CCF's	105	
February 15, 2017	Billed @ 96 CCF's	90	
Total CCF to abate		195	
Sewer Rate		\$4.84	
Total \$ to abate		\$943.80	



