



**CITY OF NEW BEDFORD**  
JONATHAN F. MITCHELL, MAYOR

March 30, 2018

City Council President Linda M. Morad and  
Honorable Members of the City Council  
133 William Street  
New Bedford, MA 02740

Dear Council President Morad and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for Natalie Crompton of 127 Carroll Street, New Bedford, MA, in the amount of \$2,981.44.

I have attached correspondence for your review on this sewer abatement request from Jamie Ponte, Commissioner of the Department of Public Infrastructure.

Sincerely,

Jonathan F. Mitchell  
Mayor

JFM/sds  
Attachments

cc: Natalie Crompton c/o Beverly Hill



## Department of Public Infrastructure


Jamie Ponte  
Commissioner

Water  
Wastewater  
Highways  
Engineering  
Cemeteries  
Park Maintenance  
Forestry  
Energy

### CITY OF NEW BEDFORD

Jonathan F. Mitchell, Mayor

### MEMORANDUM

TO: MAYOR JONATHAN F. MITCHELL  
FROM: Jamie Ponte, Commissioner-DPI   
DATE: March 20, 2018  
RE: SEWER ABATEMENT REQUEST

Natalie Crompton c/o Beverly Hill  
127 Carroll St  
Account #: 1017275

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. As a result of the investigation, two water pipes located behind the oven froze and then burst. With the homeowners in Virginia Beach for the winter, no one was there to address this as soon as it happened. The water poured out of these pipes causing significant damage to the entire first floor. None of the water that came out of these pipes made its way back into the collection system. I would recommend that a credit of \$2,981.44 be allowed.

Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 5

Ms Beverly C Hill  
2961 Old Glory Rd  
Virginia Beach, Va 02740

Jamie Ponte  
In care of Michael Vieira  
1105 Shawmut Ave  
New Bedford, MA 02746

Dear Jamie Ponte,  
In care of Michael Vieira,

My home at 127 Carroll St had a water pipe bust when I was away. Since there was no one there the water flooded the house. The fire department was sent in to pump out the water, so the water did not go through the drain in my house.

I am requesting a reduction of my water bill in this situation.  
I have enclosed a copy of the bill.

If you need access to my house you can contact  
Mr. Michael Polk (757) 927-2074 or myself at Ms. Beverly Hill (757) 201-5824

I appreciate your consideration in my situation.

Regards

*Beverly C Hill*

Beverly C Hill

lockbox in front entry way

code: 0000

2 copper pipes burst (kitchen?)

appt set for 3/8 @ 1:00 pm

go thru front door

key is in closet

code (if necessary) is 0000

**CONSUMPTION FORM**

ACCOUNT #	1017275		
CONSUMER:	NATALIE CROMPTON C/O BEVERLY HILL		
ADDRESS:	127 CARROLL ST		
ITEM	BILLING DATE	CCF'S	READ TYPE
1	June 15, 2016	2	A
2	July 15, 2016	2	A
3	August 15, 2016	0	A
4	September 15, 2016	5	A
5	October 15, 2016	1	A
6	November 15, 2016	0	A
7	December 15, 2016	0	A
8	January 15, 2017	0	A
9	February 15, 2017	0	A
10	March 15, 2017	0	A
11	April 15, 2017	0	A
12	May 15, 2017	0	A
13	June 15, 2017	0	A
14	July 15, 2017	0	A
15	August 15, 2017	0	A
16	September 15, 2017	0	A
17	October 15, 2017	0	A
18	November 15, 2017	0	A
19	December 15, 2017	6	A
20	January 15, 2018	29	A
	TOTAL CONSUMPTION	45	
AVERAGE (= TOTAL CONSUMPTION / 20 MONTHS)		2	
		CCF TO ABATE (= BILLED - AVERAGE)	
February 15, 2017	Billed @ 582 CCF's	580	
March 15, 2017	Billed @ 38 CCF's	36	
Total CCF to abate		616	
Sewer Rate		\$4.84	
Total \$ to abate		\$2,981.44	



## DEPARTMENT OF PUBLIC INFRASTRUCTURE

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550, Ext 67302

# Water and Sewer Invoice

## REMIT PORTION

Service Address	Bill number	Account # - Customer #	Due Date	Amount Due
127 CARROLL ST	1572718	1017275 - 409562	3/13/2018	4,445.30

ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE  
To ensure accurate payment processing, please include your bill number on your check.

CROMPTON NATALIE R  
2951 OLD GLORY RD  
VIRGINIA BEACH, VA 23453-3131

Detach and return the portion above with your payment



## DEPARTMENT OF PUBLIC INFRASTRUCTURE

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550, Ext 67302  
Office Hours: Mon-Fri, 7:30 am - 4:00 pm

# Water and Sewer Invoice

## Keep this portion for your records

Customer Name CROMPTON NATALIE R				Service Address 127 CARROLL ST					
Bill Number 1572718	Bill Date 2/15/2018	Account # - Customer # 1017275 - 409562						Due Date 3/13/2018	
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge	
WATER BASE RATE								2.89	
NB RES WATER USE	38030823	01/01/2018	02/01/2018	209	791	A	582	1,817.86	
SEWER BASE RATE								6.81	
SEWER RESIDENTIAL USAGE								2,816.88	
METER RENTAL WATER								.48	
METER RENTAL SEWER								.48	

<b>HISTORY BILLED PERIOD USAGE</b> 01/18 29 12/17 6 11/17 0 10/17 0 09/17 0 08/17 0 07/17 0 06/17 0 05/17 0 04/17 0 03/17 0 02/17 0	100 cu. ft. equals 748 gallons.	<b>READ CODE:</b> A= Actual E= Estimate F= Final	Current Charges	4,445.30
	<b>MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD</b> PO BOX 844551, BOSTON, MA 02284-4551  GO TO <a href="http://WWW.NEWBEDFORD-MA.GOV">WWW.NEWBEDFORD-MA.GOV</a> AND CLICK ON "PAY ONLINE" TO REGISTER FOR INVOICECLOUD		Previous Balance	.00
			Adjustments	-231.44
			Payments Received	231.44
			<b>Total Amount Due</b>	<b>4,445.30</b>

\*ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY\* PLEASE CALL THE OFFICE IF YOU RECEIVE AN ESTIMATED BILL TO SCHEDULE AN APPOINTMENT

**Bill Number**  
1572718

**Account # - Customer #**  
1017275- 409562



