



**CITY OF NEW BEDFORD**  
JONATHAN F. MITCHELL, MAYOR

March 30, 2018

City Council President Linda M. Morad and  
Honorable Members of the City Council  
133 William Street  
New Bedford, MA 02740

Dear Council President Morad and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for Larry Dehner of 24 N. Water Street, New Bedford, MA, in the amount of \$1,568.16.

I have attached correspondence for your review on this sewer abatement request from Jamie Ponte, Commissioner of the Department of Public Infrastructure.

Sincerely,

Jonathan F. Mitchell  
Mayor

JFM/sds  
Attachments

cc: Larry Dehner



## Department of Public Infrastructure

Jamie Ponte  
Commissioner

Water  
Wastewater  
Highways  
Engineering  
Cemeteries  
Park Maintenance  
Forestry  
Energy

### CITY OF NEW BEDFORD

Jonathan F. Mitchell, Mayor

### MEMORANDUM

TO: MAYOR JONATHAN F. MITCHELL

FROM: Jamie Ponte, Commissioner-DPI

*J.P.*

DATE: March 27, 2018

RE: SEWER ABATEMENT REQUEST

Larry Dehner  
24 N Water St  
Account #: 1000715

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. As a result of the investigation, a backflow/cross-connection device failed and started dumping water out. Employees of the Whaler's Tavern didn't realize what was happening and diverted the water from this pipe into a hole in the basement, which is not connected to the collection system. The problem has since been corrected by the owner as noted in the attached photos. None of the water that came out of these pipes made its way back into the collection system. I would recommend that a credit of \$1,568.16 be allowed.

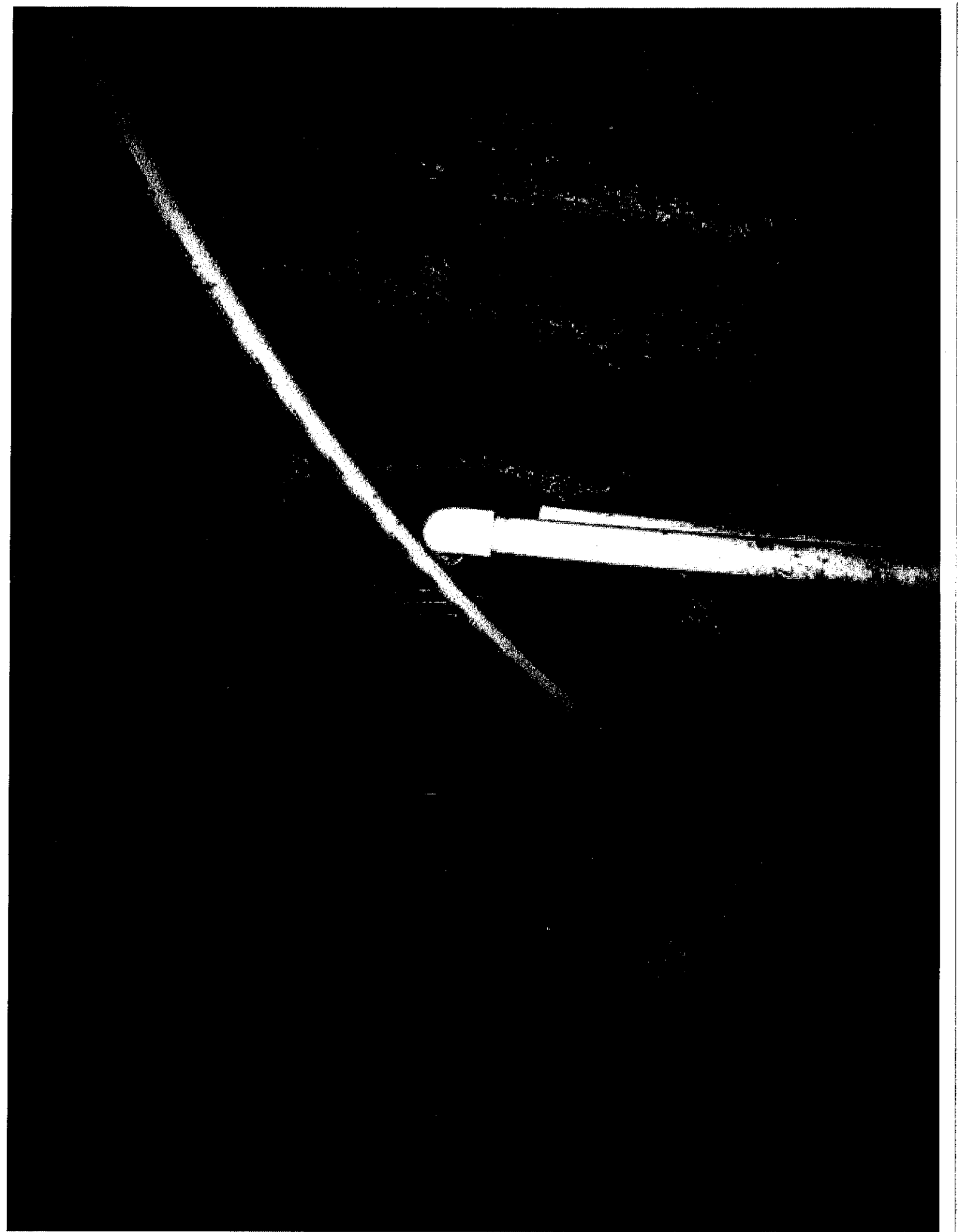
Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 13

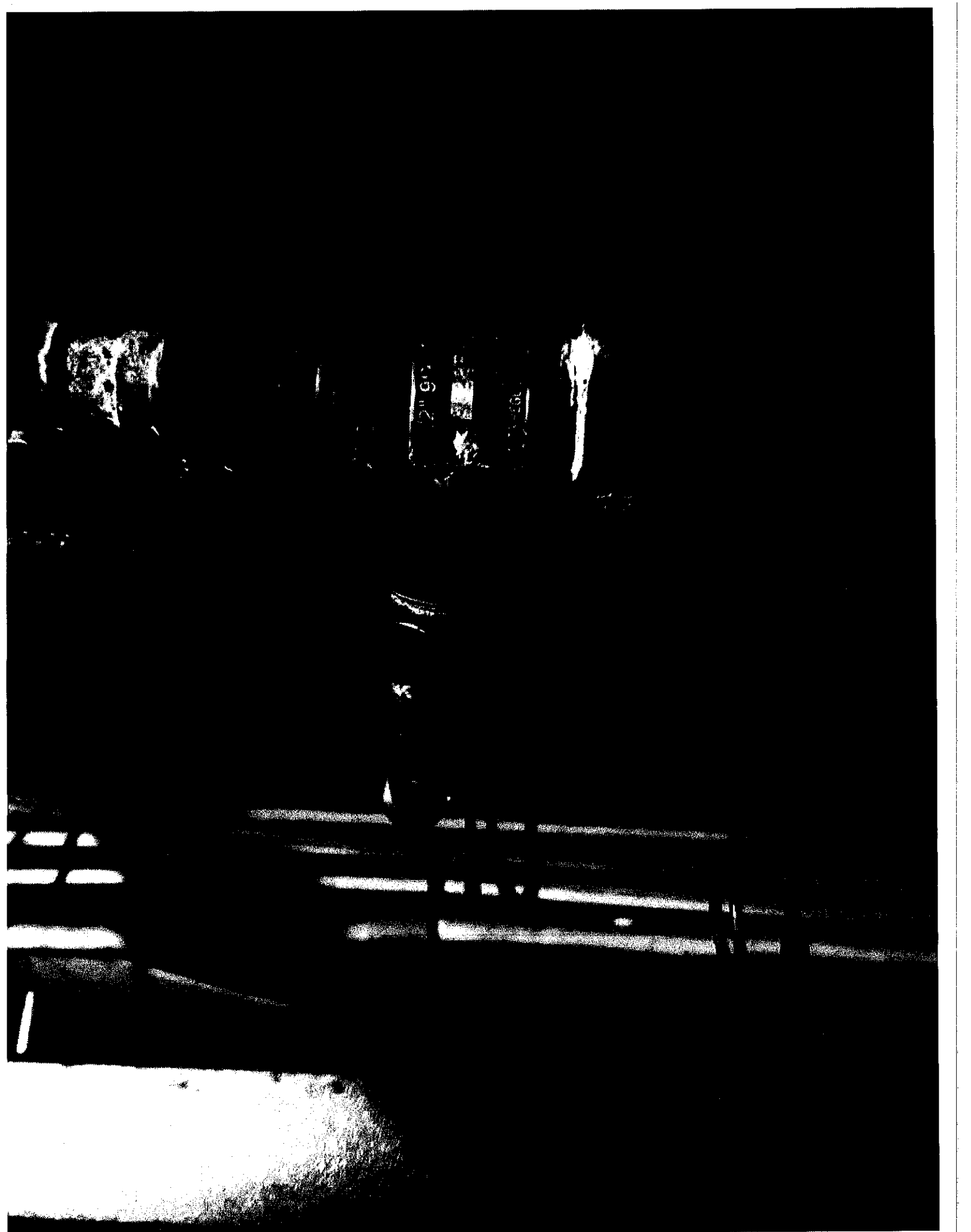
**CONSUMPTION FORM**

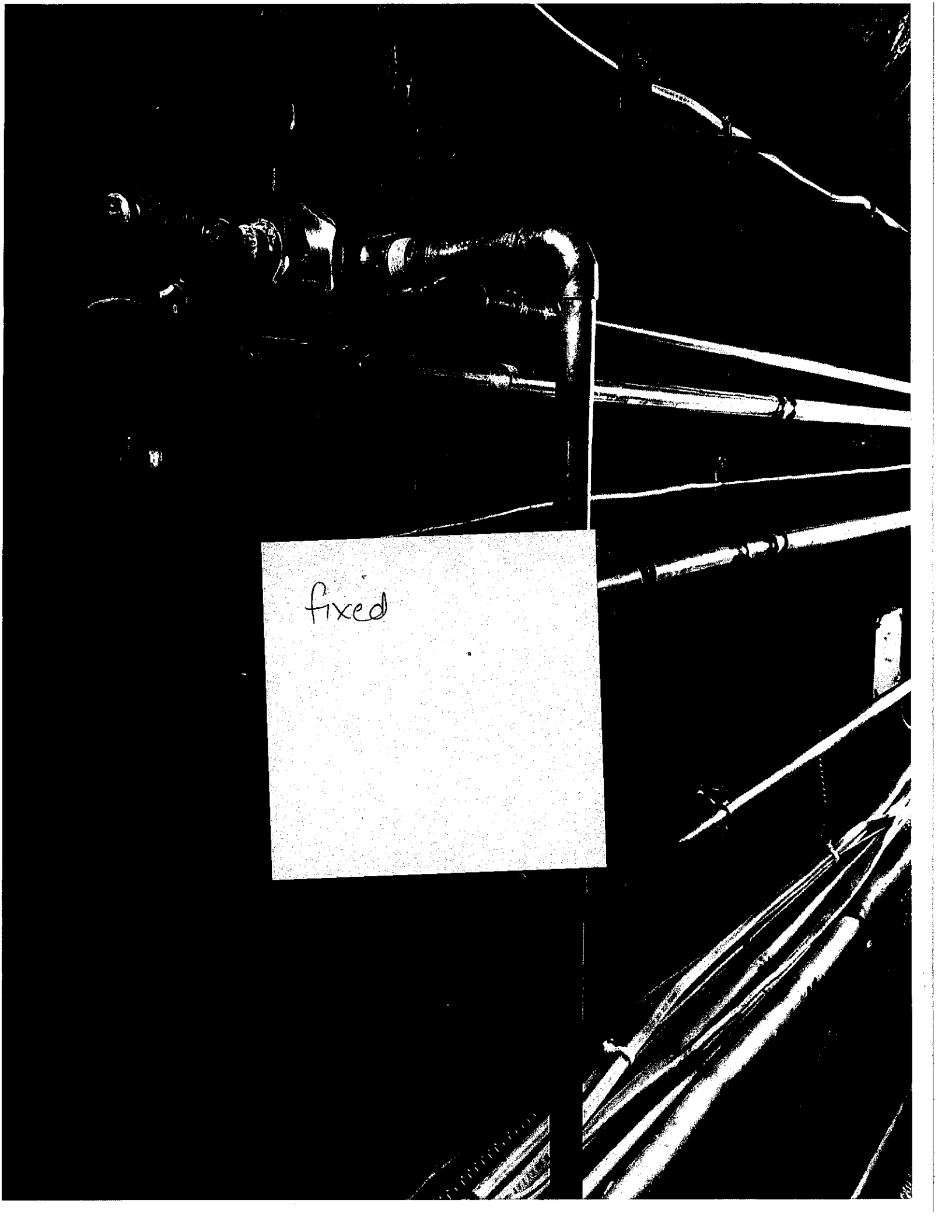
ACCOUNT #	1000715		
CONSUMER:	LARRY DEHNER		
ADDRESS:	24 N WATER ST		
ITEM	BILLING DATE	CCF'S	READ TYPE
1	February 15, 2016	57	A
2	March 15, 2016	57	A
3	April 15, 2016	67	A
4	May 15, 2016	74	A
5	June 15, 2016	79	A
6	July 15, 2016	56	A
7	August 15, 2016	74	A
8	September 15, 2016	76	A
9	October 15, 2016	72	A
10	November 15, 2016	78	A
11	December 15, 2016	70	A
12	January 15, 2017	93	A
13	February 15, 2017	73	A
14	March 15, 2017	93	A
15	April 15, 2017	100	A
16	May 15, 2017	83	A
17	June 15, 2017	81	A
18	July 15, 2017	63	A
19	August 15, 2017	50	A
20	September 15, 2017	55	A
	TOTAL CONSUMPTION	1451	
AVERAGE (= TOTAL CONSUMPTION / 20 MONTHS)		73	
		CCF TO ABATE (= BILLED - AVERAGE)	
October 15, 2017	Billed @ 148 CCF's	75	
November 15, 2017	Billed @ 156 CCF's	83	
December 15, 2017	Billed @ 158 CCF's	85	
January 15, 2018	Billed @ 154 CCF's	81	
Total CCF to abate		324	
Sewer Rate		\$4.84	
Total \$ to abate		\$1,568.16	











fixed





fixed

**Larry Dehner**  
1101 Rockdale Avenue  
New Bedford, MA 02740

DATE:

February 27, 2018

**Michael Vieira, Water Registrar**  
1105 Shawmut Avenue  
New Bedford, MA 02746


**Re: Water Account 1000715**  
24 North Water Street

Dear Sir:

I am writing in regard to the excessive water bill at the above property. I am including a printout of payments for water over a few years. Two strange things happened. First, starting 8/3/17 payments were returned to me by my bank, not the water department. These were electronic through the New Bedford City bill payment website. No one seems to know why. Second, during that same time the usage went way up, about 2 ½ times normal. Returned payments concealed and confused the water usage problem for awhile.

I have not been paying the bill because I knew it was wrong. Our plumber found a valve malfunctioning, and the most recent bill is more in line with previous usage. I have included copies of the past few months for reference.

If there are any questions, please feel free to contact me at the above address. Thank you.

Respectfully  


**Michael Vieira**

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**From:** Kathy Dehner [kathydehner@aol.com]  
**Sent:** Thursday, February 15, 2018 12:43 PM  
**To:** Michael Vieira  
**Subject:** Water problem at 24 N Water Street New Bedford

Hi Michael,

This is regarding the high water bill at 24 N. Water Street where Whaler's Tavern is located. I had a plumber check the basement and we found a problem with one of the pipes. Apparently there was a small leak and the Tavern attached a hose to allow it to drain in a drain hole in the basement.

The leak must have become worse with time.

The plumber capped off the end of the pipe and the draining water stopped. I will get a statement from the plumber as to what exactly was done.

The water wasn't going through the sewer system or so it seems.. hoping that may help with costs. The restaurant is the only one that has access to the basement and my ex husband pays the bills, so with lack of communication this has gone on way too long.

As a result I am requesting an investigation to determine if there could please be an adjustment with the water bill.

Thank you so much in advance for your help with this matter

I can be reached either by email or my cel is 5088377411

thanks again

Kathy Dehner

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302

**Water and Sewer Invoice  
REMIT PORTION**

Service Address	Bill Number	Account # - Customer #	Due Date	Amount Due
24 N WATER ST	1469868	1000715 - 400196	11/13/2017	\$1,140.14

ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE

To ensure accurate payment processing, please include your bill number on your check.

DEHNER LARRY  
1101 ROCKDALE AVE  
NEW BEDFORD, MA 02740-1755

00004241

20146042018001469868200001140141

✂ Detach and return the portion above with your payment ✂

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302  
Office Hours: Mon-Fri, 7:30 am - 4:00 pm

**Water and Sewer Invoice**

Keep this portion for your records

<b>Customer Name</b> DEHNER LARRY				<b>Service Address</b> 24 N WATER ST						
<b>Bill Number</b> 1469868	<b>Bill Date</b> 10/15/2017	<b>Account # - Customer #</b> 1000715 - 400196						<b>Due Date</b> 11/13/2017		
<b>Description</b>	<b>Meter</b>	<b>Previous Read Date</b>	<b>Current Read Date</b>	<b>Previous Meter Reading</b>	<b>Current Meter Reading</b>	<b>Read Code</b>	<b>Usage (100 cu. ft.)</b>	<b>Charge</b>		
WATER BASE RATE								4.03		
NB RES WATER USE	48112241	09/01/2017	10/01/2017	5193	5341	A	148	411.44		
SEWER BASE RATE								6.81		
SEWER RESIDENTIAL USAGE								716.32		
METER RENTAL WATER								0.77		
METER RENTAL SEWER								0.77		
<p>100 cu. ft. equals 748 gallons</p> <p>MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 844551, BOSTON, MA 02284-4551</p> <p>GO TO WWW.NEWBEDFORD-MA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR ELECTRONIC PAYMENTS</p> <p>"ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY"</p> <p>IF YOU RECEIVE AN ESTIMATED BILL PLEASE CALL 508-979-1550 TO MAKE A PAYMENT BY PHONE PLEASE CALL 855-295-9709</p>										
<b>HISTORY PERIOD</b> CURR 09/17 08/17 07/17 06/17 05/17 04/17 03/17 01/17 01/17 12/16 11/16 09/16		<b>BILLED USAGE</b> 148 55 50 63 81 83 100 93 73 93 70 78 72		<b>READ CODE:</b> A = Actual E = Estimate F = Final				<b>Current Charges</b> Previous Balance Adjustments Payments Received Total Amount Due		1,140.14 1,965.38 39.34 -\$2,004.72 \$1,140.14
<b>Bill Number</b> 1469868								<b>Account # - Customer #</b> 1000715 - 400196		

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302

**Water and Sewer Invoice  
REMIT PORTION**

Service Address	Bill Number	Account # - Customer #	Due Date	Amount Due
24 N WATER ST	1493430	1000715 - 400196	12/13/2017	\$2,441.24

ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE

To ensure accurate payment processing, please include your bill number on your check.



DEHNER LARRY  
1101 ROCKDALE AVE  
NEW BEDFORD, MA 02740-1755

00003966

2014604201800149343010000244124

✂ Detach and return the portion above with your payment ✂

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302  
Office Hours: Mon-Fri, 7:30 am - 4:00 pm

**Water and Sewer Invoice**

Keep this portion for your record

Customer Name DEHNER LARRY				Service Address 24 N WATER ST				
Bill Number 1493430	Bill Date 11/15/2017	Account # - Customer # 1000715 - 400196				Due Date 12/13/2017		
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge
WATER BASE RATE								4.03
NB RES WATER USE	48112241	10/01/2017	11/01/2017	5341	5497	A	156	433.68
SEWER BASE RATE								6.81
SEWER RESIDENTIAL USAGE								755.04
METER RENTAL WATER								0.77
METER RENTAL SEWER								0.77
TURN OFF FEE - SEWER								25.00
TURN OFF FEE - WATER								25.00
TURN ON FEE - SEWER								25.00
TURN ON FEE - WATER								25.00
<p>100 cu. ft. equals 748 gallons</p> <p>MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 844551, BOSTON, MA 02284-4551</p> <p>GO TO <a href="http://WWW.NEWBEDFORD-MA.GOV">WWW.NEWBEDFORD-MA.GOV</a> AND CLICK ON "PAY ONLINE" TO REGISTER FOR ELECTIONIC PAYMENTS</p> <p>*IMPORTANT: IF YOU RECEIVE AN ESTIMATED BILL PLEASE CALL 508-979-1550 TO MAKE A PAYMENT BY PHONE PLEASE CALL 855-295-9709</p> <p>"ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY"</p>								
<p><b>HISTORY PERIOD</b></p> <p>CURR 156</p> <p>10/17 148</p> <p>09/17 55</p> <p>08/17 50</p> <p>07/17 63</p> <p>06/17 81</p> <p>05/17 83</p> <p>04/17 100</p> <p>03/17 93</p> <p>01/17 73</p> <p>01/17 93</p> <p>12/16 70</p> <p>11/16 78</p>						<p><b>READ CODE:</b></p> <p>A = Actual</p> <p>E = Estimate</p> <p>F = Final</p>		<p>Current Charges 1,301.11</p> <p>Previous Balance 1,140.11</p> <p>Adjustments .00</p> <p>Payments Received .00</p> <p><b>Total Amount Due \$2,441.2</b></p>

Bill Number  
1493430

Account # - Customer #  
1000715 - 400196

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302

**Water and Sewer Invoice  
REMIT PORTION**

Service Address	Bill Number	Account # - Customer #	Due Date	Amount Due
24 N WATER ST	1516932	1000715 - 400196	01/13/2018	\$3,771.59

ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE

To ensure accurate payment processing, please include your bill number on your check.



DEHNER LARRY  
1101 ROCKDALE AVE  
NEW BEDFORD, MA 02740-1755

00004543

20146042018001516932900003771591

✂ Detach and return the portion above with your payment ✂

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302  
Office Hours: Mon-Fri, 7:30 am - 4:00 pm

**Water and Sewer Invoice**

Keep this portion for your record

<b>Customer Name</b> DEHNER LARRY				<b>Service Address</b> 24 N WATER ST					
<b>Bill Number</b> 1516932	<b>Bill Date</b> 12/15/2017	<b>Account # - Customer #</b> 1000715 - 400196						<b>Due Date</b> 01/13/2018	
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge	
WATER BASE RATE								4.03	
NB RES WATER USE	48112241	11/13/2017	12/02/2017	5559	5655	A	96	439.24	
SEWER BASE RATE				5497	5559		62	6.81	
SEWER RESIDENTIAL USAGE								764.72	
METER RENTAL WATER								0.77	
METER RENTAL SEWER								0.77	
<p>100 cu. ft. equals 748 gallons</p> <p>MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 844551, BOSTON, MA 02284-4551</p> <p>GO TO WWW.NEWBEDFORD-MA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR ELECTIONIC PAYMENTS</p> <p>****IMPORTANT: IF YOU RECEIVE AN ESTIMATED BIL CALL 508-979-1550**** TO MAKE A PAYMEN BY PHONE PLEASE CALL 855-295-9709 "ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY"</p>								<p><b>READ CODE:</b> A = Actual E = Estimate F = Final</p>	<p>Current Charges 1,216.3 Previous Balance 2,441.2 Adjustments 114.0 Payments Received .0 Total Amount Due \$3,771.5</p>
<p>HISTORY PERIOD</p> <p>BILLED USAGE</p> <p>CURR 96</p> <p>11/17 156</p> <p>10/17 148</p> <p>09/17 55</p> <p>08/17 50</p> <p>07/17 63</p> <p>06/17 81</p> <p>05/17 83</p> <p>04/17 100</p> <p>03/17 93</p> <p>01/17 73</p> <p>01/17 93</p> <p>12/16 70</p>									
				<p><b>Bill Number</b> 1516932</p>				<p><b>Account # - Customer #</b> 1000715 - 400196</p>	

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302

**Water and Sewer Invoice  
REMIT PORTION**

Service Address	Bill Number	Account # - Customer #	Due Date	Amount Due
24 N WATER ST	1540430	1000715 - 400196	02/13/2018	\$5,087.56

**ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE**

To ensure accurate payment processing, please include your bill number on your check.



DEHNER LARRY  
1101 ROCKDALE AVE  
NEW BEDFORD, MA 02740-1755

00002427

20146042018001540430400003871225

✂ Detach and return the portion above with your payment ✂

**Department of Public Infrastructure**

1105 Shawmut Ave.  
New Bedford, MA 02746  
508-979-1550 Ext 67302  
Office Hours: Mon-Fri, 7:30 am - 4:00 pm

**Water and Sewer Invoice**

Keep this portion for your records

<b>Customer Name</b> DEHNER LARRY				<b>Service Address</b> 24 N WATER ST					
<b>Bill Number</b> 1540430	<b>Bill Date</b> 01/15/2018	<b>Account # - Customer #</b> 1000715 - 400196						<b>Due Date</b> 02/13/2018	
<b>Description</b>	<b>Meter</b>	<b>Previous Read Date</b>	<b>Current Read Date</b>	<b>Previous Meter Reading</b>	<b>Current Meter Reading</b>	<b>Read Code</b>	<b>Usage (100 cu. ft.)</b>	<b>Charge</b>	
WATER BASE RATE								4.03	
NB RES WATER USE	48112241	12/02/2017	01/02/2018	5655	5809	A	154	428.12	
SEWER BASE RATE								6.81	
SEWER RESIDENTIAL USAGE								745.36	
METER RENTAL WATER								0.77	
METER RENTAL SEWER								0.77	
<div style="display: flex; justify-content: space-between;"> <div> <p><b>HISTORY PERIOD</b></p> <p>CURR 154</p> <p>12/17 158</p> <p>11/17 156</p> <p>10/17 148</p> <p>08/17 55</p> <p>08/17 50</p> <p>07/17 63</p> <p>06/17 81</p> <p>05/17 83</p> <p>04/17 100</p> <p>03/17 93</p> <p>01/17 73</p> <p>01/17 93</p> </div> <div> <p>100 cu. ft. equals 748 gallons</p> <p><b>MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD</b> PO BOX 844551, BOSTON, MA 02284-4551</p> <p><b>GO TO WWW.NEWBEDFORD-MA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR ELECTRONIC PAYMENTS</b></p> <p><b>***IMPORTANT: IF YOU RECEIVE AN ESTIMATED BILL CALL 508-979-1550***</b> TO MAKE A PAYMENT BY PHONE PLEASE CALL 855-295-9709 "ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY"</p> </div> <div> <p><b>READ CODE:</b> A = Actual E = Estimate F = Final</p> </div> <div> <p><b>Current Charges</b> 1,185.86</p> <p><b>Previous Balance</b> 3,771.56</p> <p><b>Adjustments</b> 130.11</p> <p><b>Payments Received</b> .00</p> <p><b>Total Amount Due</b> <b>\$5,087.56</b></p> </div> </div>									

**Bill Number**  
1540430

**Account # - Customer #**  
1000715 - 400196