



CITY OF NEW BEDFORD
JONATHAN F. MITCHELL, MAYOR

March 19, 2018

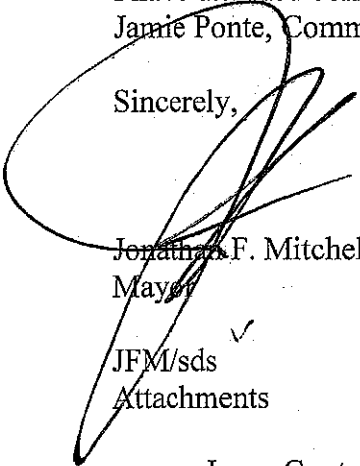
City Council President Linda M. Morad and
Honorable Members of the City Council
133 William Street
New Bedford, MA 02740

Dear Council President Morad and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for Jason Couto, 1445 Pleasant Street, New Bedford, MA, in the amount of \$242.00.

I have attached correspondence for your review on this sewer abatement request from Jamie Ponte, Commissioner of the Department of Public Infrastructure.

Sincerely,


Jonathan F. Mitchell
Mayor

JFM/sds
Attachments

cc: Jason Couto



Department of Public Infrastructure

Jamie Ponte
Commissioner

Water
Wastewater
Highways
Engineering
Cemeteries
Park Maintenance
Forestry
Energy

CITY OF NEW BEDFORD
Jonathan F. Mitchell, Mayor

MEMORANDUM

TO: MAYOR JONATHAN F. MITCHELL

FROM: Jamie Ponte, Commissioner-DPI

DATE: March 14, 2018

RE: SEWER ABATEMENT REQUEST

Jason Couto (Couto Brothers Realty)
1445 Pleasant St
Account #: 1005567

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. As a result of the investigation, the water heat burst and flooded the basement. All water discharged through this leak either went into a hole in the cellar floor or was pumped into the backyard via sump pump and was absorbed and did not enter the collection system. I would recommend that a credit of \$242.00 be allowed.

Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 9

Couto Brother's Realty

24 Ernest St.

New Bedford, MA 02745

February 23, 2018

Dear Mr. Vieira,

I am filing an abatement for sewer charges on bill #1542158, account #1005567, located at 1445 Pleasant St. The water heater, belonging to the second floor, burst on December 30, 2017 which in turn caused all the water to pour out in the basement. We were not notified until later in the day and when we got there the entire basement was flooded. We were able to get some of the water out through an opening in the basement floor and for the rest, we had to use a pump. Please consider refunding the sewer usage charge due to the situation being out of our hands.

Attached: DPI Invoice

Sincerely,

A handwritten signature in black ink, appearing to read "Cindy Victorino", with a long horizontal line extending to the right from the end of the signature.

Cindy Victorino

Accounting Department

Phone: (508) 509-4414

Email: coutoconstruction17@gmail.com

CONSUMPTION FORM

ACCOUNT #	1005567		
CONSUMER:	JASON COUTO (COUTO BROTHERS REALTY)		
ADDRESS:	1445 PLEASANT ST		
ITEM	BILLING DATE	CCF'S	READ TYPE
1	May 15, 2016	24	A
2	June 15, 2016	31	A
3	July 15, 2016	31	A
4	August 15, 2016	29	A
5	September 15, 2016	32	A
6	October 15, 2016	30	A
7	November 15, 2016	27	A
8	December 15, 2016	27	A
9	January 15, 2017	32	A
10	February 15, 2017	27	A
11	March 15, 2017	23	A
12	April 15, 2017	26	A
13	May 15, 2017	24	A
14	June 15, 2017	24	A
15	July 15, 2017	25	A
16	August 15, 2017	24	A
17	September 15, 2017	20	A
18	October 15, 2017	20	A
19	November 15, 2017	23	A
20	December 15, 2017	20	A
	TOTAL CONSUMPTION	519	
	AVERAGE (= TOTAL CONSUMPTION / 20 MONTHS)	26	
		CCF TO ABATE (= BILLED - AVERAGE)	
January 15, 2017	Billed @ 76 CCF's	50	
Total CCF to abate		50	
Sewer Rate		\$4.84	
Total \$ to abate		\$242.00	

**DEPARTMENT OF PUBLIC INFRASTRUCTURE**1105 Shawmut Ave.
New Bedford, MA 02746
508-979-1550 Ext 67302**Water and Sewer Invoice
REMIT PORTION**

Service Address 1445 PLEASANT ST	Bill number 1542158	Account # - Customer # 1005567 - 402145	Due Date 2/13/2018	Amount Due 591.50
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ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE
To ensure accurate payment processing, please include your bill number on your check.COUTO JASON
23 HIGH HILL RD
DARTMOUTH, MA 02747-1316

Detach and return the portion above with your payment

**DEPARTMENT OF PUBLIC INFRASTRUCTURE**1105 Shawmut Ave.
New Bedford, MA 02746
508-979-1550 Ext 67302
Office Hours: Mon-Fri, 7:30 am - 4:00 pm**Water and Sewer Invoice**
Keep this portion for your records

Customer Name COUTO JASON		Service Address 1445 PLEASANT ST						
Bill Number 1542158	Bill Date 1/15/2018	Account # - Customer # 1005567 - 402145						Due Date 2/13/2018
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge
WATER BASE RATE								4.03
NB RES WATER USE	52257777	12/02/2017	01/02/2018	967	1043	A	76	211.28
SEWER BASE RATE								6.81
SEWER RESIDENTIAL USAGE								367.84
METER RENTAL WATER								.77
METER RENTAL SEWER								.77

HISTORY BILLED PERIOD	USAGE
12/17	20
11/17	23
10/17	20
09/17	20
08/17	24
07/17	26
06/17	24
05/17	24
04/17	26
03/17	23
02/17	27
01/17	32

100 cu. ft. equals 748 gallons

MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD
PO BOX 844551, BOSTON, MA 02284-4551

GO TO WWW.NEWBEDFORD-MA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR INVOICECLOUD

ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY PLEASE CALL THE OFFICE IF YOU RECEIVE AN ESTIMATED BILL TO SCHEDULE AN APPOINTMENT

READ CODE:
A= Actual
E= Estimate
F= Final

Current Charges	591.50
Previous Balance	.00
Adjustments	-164.78
Payments Received	164.78
Total Amount Due	591.50

Bill Number
1542158**Account # - Customer #**
1005567- 402145

MIRANDA HVAC-R

3 Bayberry Drive, Dartmouth, MA 02747

508.989.5933

#652

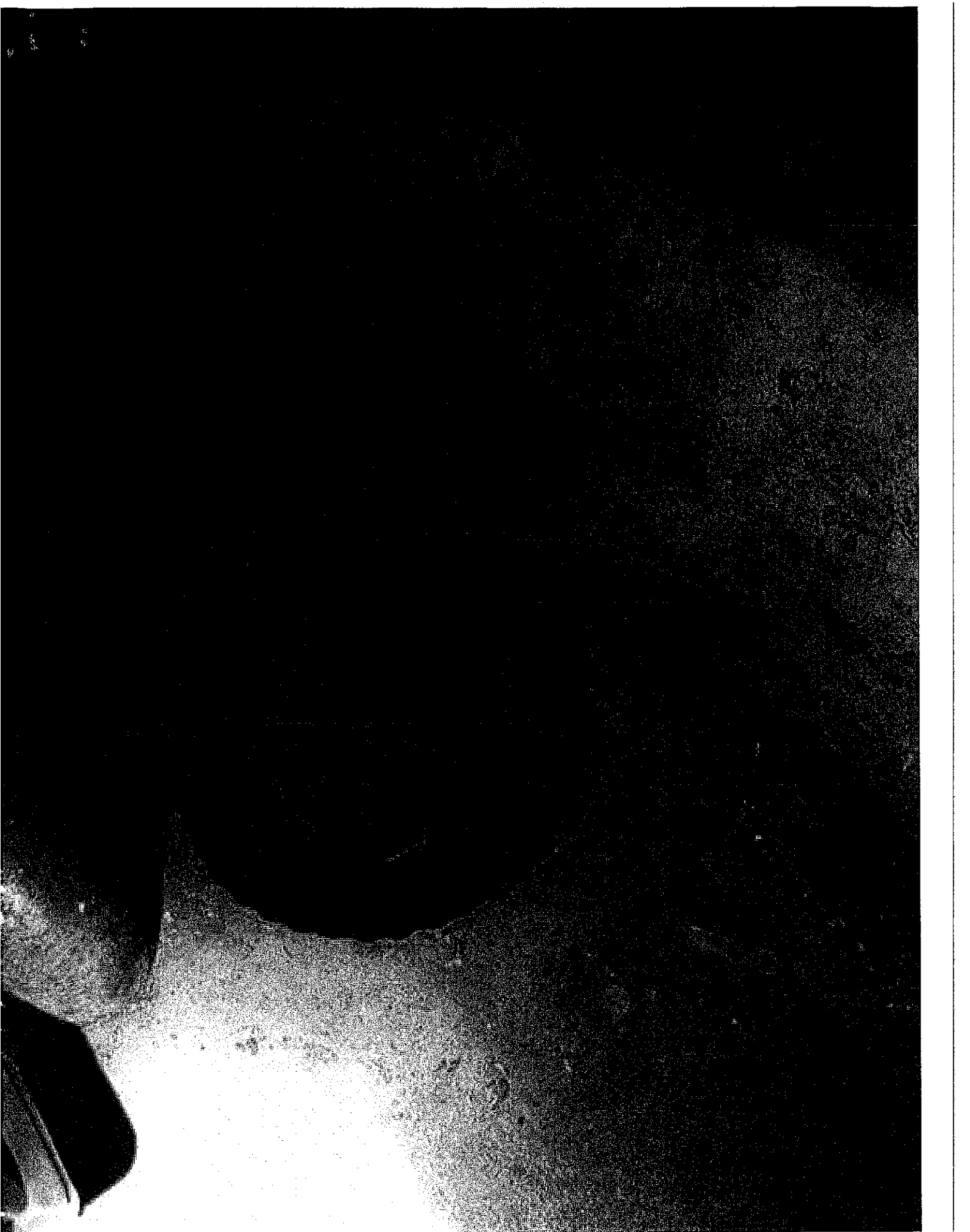
DATE 12-8-17		PHONE	
NAME Couto			
ADDRESS Rugent St 2nd Fl			
ITEM TO BE SERVICED Water Heater		NATURE OF SERVICE REQUEST Labor	
QTY	PARTS/DES	PRICE	
1	40 gal State silver	\$90.00	
	Materials	\$40.00	
		200.00	
		SUBTOTAL	
		TOTAL \$750.00	
DESCRIPTION Water Heater was leaking and needed to be replaced. New 40 gal Natural gas water Heater was installed.			

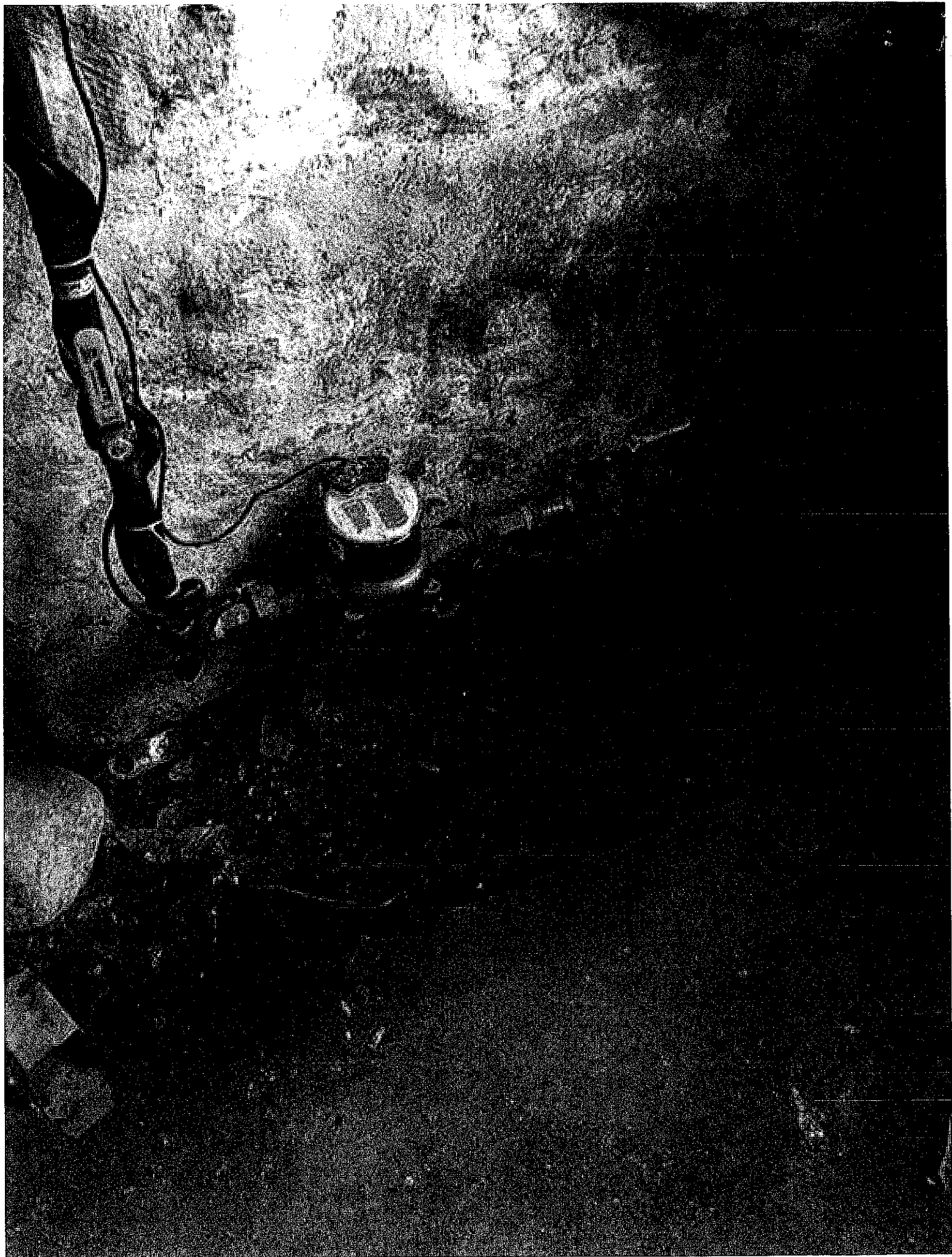
[Handwritten signature]

Signature

Service Technician Name

After 30 days of non-payment add 3%, after 60 days add 6%, after 90 days any court fees accrued will be charged to the customer.







BRADFORD WHITE

DEFENDER

SAFETY SYSTEM

12-28-17

MICROJET

