Kelly

Thanks so much for taking the time to send along your thoughts regarding the New Bedford EMS Team.

Led by Director McGraw they are a great group of men and women who serve our City so well every day. It is wonderful to hear that your experience as a medic student was so positive and rewarding. I appreciate your detailed and honest message. I hope you may consider the New Bedford EMS department for your future employment some time in the future.

Thanks again Kelly. Best wishes for the successful completion of your education and training.

Linda

Linda Morad
Councillor At Large
Council President 2016 and 2018
4162 Acushnet Avenue
New Bedford, Ma. 02745

-----Original Message-----
From: Kelly Randis█████████████████████
To: Ian.Abreu <Ian.Abreu@newbedford-ma.gov<mailto:Ian.Abreu@newbedford-ma.gov>>; Brad.Markey
<Brad.Markey@newbedford-ma.gov<mailto:Brad.Markey@newbedford-ma.gov>>; Naomi.Carney
<Naomi.Carney@newbedford-ma.gov<mailto:Naomi.Carney@newbedford-ma.gov>>; Hugh.Dunn
<Hugh.Dunn@newbedford-ma.gov<mailto:Hugh.Dunn@newbedford-ma.gov>>; Brian.Gomes
<Brian.Gomes@newbedford-ma.gov<mailto:Brian.Gomes@newbedford-ma.gov>>; Dana.Rebeiro
<Dana.Rebeiro@newbedford-ma.gov<mailto:Dana.Rebeiro@newbedford-ma.gov>>; Linda.Morad
<Linda.Morad@newbedford-ma.gov<mailto:Linda.Morad@newbedford-ma.gov>>; Scott.Lima
<Scott.Lima@newbedford-ma.gov<mailto:Scott.Lima@newbedford-ma.gov>>; Joseph.Lopes
<Joseph.Lopes@newbedford-ma.gov<mailto:Joseph.Lopes@newbedford-ma.gov>>; Maria.Giesta
<Maria.Giesta@newbedford-ma.gov<mailto:Maria.Giesta@newbedford-ma.gov>>; Debora.Coelho
<Debora.Coelho@newbedford-ma.gov<mailto:Debora.Coelho@newbedford-ma.gov>>
Sent: Tue, Jun 5, 2018 9:43 am
Subject: My time as a medic student with New Bedford EMS

To Whom it May Concern,

During my long drive home last night I had the opportunity to reflect on how my time with you has shaped me into the paramedic I dreamed of being. I am not all the way there, but the experience I received has better prepared me for my practical and written examinations. Words cannot communicate how appreciative and thankful I am for the time I spent with all of you learning.

Everyone was extremely welcoming and patient. As I began the ride along I was slightly apprehensive about practicing new skills with a team I was not familiar with. The folks I rode with immediately took me under their wing as if I was already one of their own. They encouraged me, guided me and ensured I had the opportunities to practice the required skills in a safe and supportive environment. They walked me through procedures and helped me improve my IV technique. By the end of the ride along I was able to quickly and efficiently start an IV on any patient type we came across. The team always managed to provide constructive criticism and instructions for improvement, with always our patients safety and my development in mind.

In addition to my practical skills they also helped show me how a paramedic can best engage with the hospital staff. They encouraged me to be precise and specific on my SOAP notes, and how best to communicate with the hospital staff that were required to take over at time of patient transfer. I also had the opportunity to engage with law enforcement individuals during my training period. This full "Day in the Life" view helped me realize how paramedics, law enforcement individuals and hospital personnel are connected as we fight for human life in these medical emergency situations.

All the medics I worked with were professional and their passion for their patients and their dedication to human life was evident in everything they do. I will never forget the time I spent with you all and thank you for everything you have shared and taught me.

If you would like additional information, or would like to discuss further, please feel free to contact me.

Sincerely,

Kelly Randi████████████████
████████████████████████████