



CITY OF NEW BEDFORD
JONATHAN F. MITCHELL, MAYOR

May 31, 2018

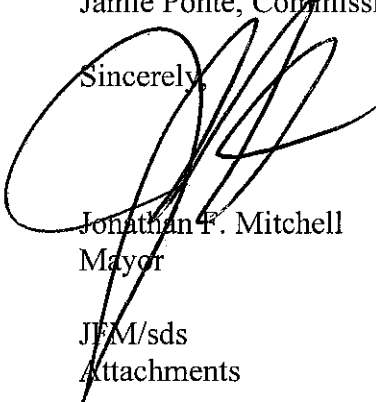
City Council President Linda M. Morad and
Honorable Members of the City Council
133 William Street
New Bedford, MA 02740

Dear Council President Morad and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for Linda Solomon of 66 Russell Street, New Bedford, MA, in the amount of \$232.32.

I have attached correspondence for your review on this sewer abatement request from Jamie Ponte, Commissioner of the Department of Public Infrastructure.

Sincerely,



Jonathan F. Mitchell
Mayor

JFM/sds
Attachments

cc: Linda Solomon



Department of Public Infrastructure

Jamie Ponte
Commissioner

CITY OF NEW BEDFORD

Jonathan F. Mitchell, Mayor

Water
Wastewater
Highways
Engineering
Cemeteries
Park Maintenance
Forestry
Energy

MEMORANDUM

TO: MAYOR JONATHAN F. MITCHELL

FROM: Jamie Ponte, Commissioner-DPI

DATE: May 17, 2018

RE: SEWER ABATEMENT REQUEST

Linda Solomon
66 Russell St
Account #: 1011306

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. As a result of the investigation, a pipe in the basement burst and all water discharged through this leak seeped into the basement floor and was absorbed and did not enter the collection system. I would recommend that a credit of \$232.32 be allowed.

Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 8

May 3, 2018

City of New Bedford
Department of Public Infrastructure
Office of the Commissioner
1105 Shawmut Avenue
New Bedford, MA 02746

Dear Commissioner Ponte,

I am writing to you in regards to my Water/Sewer bill.

On or about January 2-3, 2018, I received a telephone call while I was away during the Christmas/New Year holiday from my neighbor indicating that she had very low water pressure.

I had my brother to go over to my house to see what the problem was. He informed me that I had a (Water Pipe) burst in my Basement. My brother told me that he repaired the Pipe. He had no idea how long the water had been running.

When I received my Monthly Statement from the Department of Public Infrastructure, I noticed that my (Water/Sewer) bill was extremely high (\$416.24).

I immediately called the Department of Public Infrastructure and informed them of my concern regarding this excessively high Bill. I spoke with (Mr. George Burr).

Mr. Burr informed me that (53 Cubic Feet) of water poured out of my pipe, and that's why my Bill is (\$416.24).

I explained to him that my Monthly Bills are never that high, and my Invoices normally runs anywhere between (\$40-\$90) per month.

Mr. Burr explained to me that he would note on my Account (Special Condition/No Shut-off) until this issue is figured out and where exactly the Pipe broke.

He informed me that he could send someone out to investigate, but said it will cost me (\$60). I informed him that I could not afford that, because I am on a extremely low income from Social Security and also a Senior.

I was then told to contact you in regards to requesting some kind of assistance in reducing this Bill of (\$416.24).

I am thanking you in advance for any kind of adjustment regarding this matter.

Sincerely,

Linda Lee Solomon
66 Russell Street
New Bedford, MA 02740
(617) 424-9371

**Department of Public Infrastructure**

1105 Shawmut Ave.
New Bedford, MA 02746
508-979-1550 Ext 67302

**Water and Sewer Invoice
REMIT PORTION**

Service Address	Bill Number	Account # - Customer #	Due Date	Amount Due
66 RUSSELL ST	1568804	1011306 - 405502	03/13/2018	\$416.24

ALL CHARGES SUBJECT TO SHUT OFF AFTER 45 DAYS WITHOUT ADDITIONAL NOTICE

To ensure accurate payment processing, please include your bill number on your check.



SOLOMON LINDA L
KAREN PRESSMAN
66 RUSSELL ST
NEW BEDFORD, MA 02740-4957

00006708

20146042018001568804700000416248

< Detach and return the portion above with your payment >

**Department of Public Infrastructure**

1105 Shawmut Ave.
New Bedford, MA 02746
508-979-1550 Ext 67302
Office Hours: Mon-Fri, 7:30 am - 4:00 pm

Water and Sewer Invoice

Keep this portion for your records

Customer Name SOLOMON LINDA L KAREN PRESSMAN				Service Address 66 RUSSELL ST						
Bill Number 1568804	Bill Date 02/15/2018	Account # - Customer # 1011306 - 405502						Due Date 03/13/2018		
Description	Meter	Previous Read Date	Current Read Date	Previous Meter Reading	Current Meter Reading	Read Code	Usage (100 cu. ft.)	Charge		
WATER BASE RATE								4.03		
NB RES WATER USE	47924799	01/01/2018	02/01/2018	1968	2021	A	53	147.34		
SEWER BASE RATE								6.81		
SEWER RESIDENTIAL USAGE								256.52		
METER RENTAL WATER								0.77		
METER RENTAL SEWER								0.77		
<p>100 cu. ft. equals 748 gallons</p> <p>MAKE CHECKS PAYABLE TO: CITY OF NEW BEDFORD PO BOX 844551, BOSTON, MA 02284-4551</p> <p>GO TO WWW.NEWBEDFORD-MA.GOV AND CLICK ON "PAY ONLINE" TO REGISTER FOR ELECTRONIC PAYMENTS</p> <p>***IMPORTANT: IF YOU RECEIVE AN ESTIMATED BILL CALL 508-979-1550*** TO MAKE A PAYMENT BY PHONE PLEASE CALL 855-295-9709 "ONLINE BANKING CUSTOMERS: PLEASE NOTE THAT YOU NEED TO UPDATE YOUR BILL NUMBER ON YOUR PAYMENT MONTHLY"</p>										
HISTORY PERIOD CURR 01/18 12/17 11/17 10/17 09/17 08/17 07/17 06/17 05/17 04/17 03/17 02/17						BILLED USAGE 53 3 5 6 4 5 6 6 5 4 7 4 6		READ CODE A = Actual E = Estimate F = Final		Current Charges Previous Balance Adjustments Payments Received Total Amount Due
								416.24 85.72 .00 -\$85.72 \$416.24		

Bill Number
1568804

Account # - Customer #
1011306 - 405502

CONSUMPTION FORM

ACCOUNT #	1011306		
CONSUMER:	LINDA SOLOMON		
ADDRESS:	66 RUSSELL ST		
ITEM	BILLING DATE	CCF'S	READ TYPE
1	June 15, 2016	4	A
2	July 15, 2016	5	A
3	August 15, 2016	5	A
4	September 15, 2016	5	A
5	October 15, 2016	5	A
6	November 15, 2016	6	A
7	December 15, 2016	5	A
8	January 15, 2017	5	A
9	February 15, 2017	6	A
10	March 15, 2017	4	A
11	April 15, 2017	7	A
12	May 15, 2017	4	A
13	June 15, 2017	5	A
14	July 15, 2017	6	A
15	August 15, 2017	6	A
16	September 15, 2017	5	A
17	October 15, 2017	4	A
18	November 15, 2017	6	A
19	December 15, 2017	5	A
20	January 15, 2018	3	A
	TOTAL CONSUMPTION	101	
	AVERAGE (= TOTAL CONSUMPTION / 20 MONTHS)	5	
		CCF TO ABATE (= BILLED - AVERAGE)	
February 15, 2018	Billed @ 53 CCF's	48 CCF's	
Total CCF to abate		48	
Sewer Rate		\$4.84	
Total \$ to abate		\$232.32	

