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July 20, 2020

Mr. Dennis Farias City Clerk City Of New Bedford Office of the City Clerk 133 William Street New Bedford MA 02740

Dear Mr. Farias

I am writing in response to your letter of July 10, 2020, in regards to the Councilor Brian Gomes motion on the elevator issue at Melville Towers. After speaking with site staff and the elevator service contractor I have found out the elevator in question was placed back in service on July 1st 2020. Prior to that one of the 4 elevators located in the building was experiencing an intermittent problem causing that elevator to be out of service on and off for that two weeks. The issue was diagnosed and the defective parts were replaced on June 30th 2020 and the elevator in question has been in service since.

On a separate note the garage elevator (a 2 stop car on the plaza deck) is currently experiencing a similar issue but is in the process of being repaired by our elevator service contractor.

Should you have any other questions or concerns please feel free to reach out to me at any time via email mregan@peabodyproperties.com or via my direct line 617-593-0965.

Sincerely,

Mark F Regan **Facilities Director** Peabody Properties Inc.

Cc: Brian Gomes