



CITY OF NEW BEDFORD

JONATHAN F. MITCHELL, MAYOR

October 15, 2020

City Council President Joseph P. Lopes and
Honorable Members of the City Council
133 William Street
New Bedford, MA 02740

Dear Council President Lopes and Honorable Members of the City Council:

I am submitting for your approval a **SEWER ABATEMENT** for 191 Doreen Street,
New Bedford, MA, in the amount of \$453.94.

I have attached correspondence for your review on this sewer abatement request from
Jamie Ponte, Commissioner of the Department of Public Infrastructure.

Sincerely,

Jonathan F. Mitchell
Mayor

JFM/sds
Attachments

cc: DPI
Ms. Laura Farley



CITY OF NEW BEDFORD
Jonathan F. Mitchell, Mayor

Department of Public Infrastructure

Jamie Ponte
Commissioner

Water
Wastewater
Highways
Engineering
Cemeteries
Park Maintenance
Forestry
Energy

MEMORANDUM

TO: MAYOR JONATHAN F. MITCHELL
FROM: Jamie Ponte, Commissioner-DPI
DATE: August 30, 2020
RE: SEWER ABATEMENT REQUEST

A handwritten signature in blue ink, appearing to be "JP", located to the right of the "FROM:" line.

Laura Farley
191 Doreen St.
Account# 1030826

Attached, for your review, is correspondence related to the above referenced sewer abatement request.

The circumstances associated with this request have been investigated by the Department of Public Infrastructure, Wastewater Division. Our investigation confirmed that an outside garden hose was left on while the customer was away on a camping trip. As a result, 11 water discharged from this garden hose was absorbed into the ground and did not enter the collection system. I would recommend that a credit of \$453.94 be allowed.

Should you be in agreement, I would ask that you communicate the abatement recommendation to the City Council.

Enc: 6

8/27/2020

Laura Farley

191 Doreen Street

New Bedford MA, 02745

508-369-5972

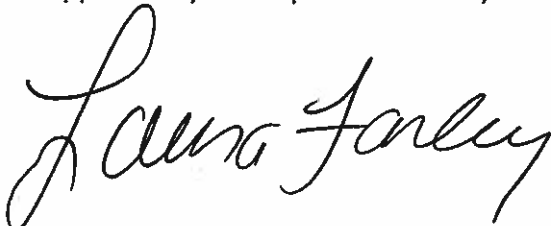
Request for Sewer abatement

Attn: Jamie Ponte and Fernando Gomes,

I had an extremely large bill for my billed dated 8/15/2020 Bill # 2398697 the total was \$798.77, Water usage \$292.50 and Sewer charge \$ 489.60. My previous month was \$ 92.99. After a discussion with the Mallory at the Department of public infrastructure I was giving your information. The bill is so extremely high due to a watering hose bursting in my backyard when we were away camping. Attached is the receipt for camping we were gone from July 11-18, 2020, 2 pictures of my backyard showing the the yard and woods were the water flowed into, and the bill in question. July 11-18th time frame his when thousands of gallons were at a constant flow according to the representative on the phone. When we got back from camping, we did see the hose in the back yard which had busted and ran for days. The water flowed out into the back yard and woods behind us. No sewer was used due to the water running into our back lawn and into the woods behind us. There are no homes behind our house for miles. which you can see by the pictures attached to this letter. If you look back over the past 6 months you can see the regular usage of water is under \$100 every month and that this hose bursting in the back yard shows the extremely large amount of water that was used during 7/11-7/18, but no sewer was used during that time. I understand you charge sewer off the same meter as water and when this happened the water was running but there was no sewer being used.

I am asking for an adjustment in the sewer for the time we were not home, and no sewer was being used. The time we were away is July 11-18, 2020

I appreciate your help in this matter,

A handwritten signature in black ink that reads "Laura Farley". The signature is written in a cursive, flowing style with a large initial "L".

Laura Farley



Acres of Wildlife

Campground

60 Acres of Wildlife Rd • PO Box 2, Steep Falls,
Maine 04085

207-675-CAMP

(2267) Office@AcresofWildlife.com

AcresofWildlife.com www.facebook.com/AcresofWildlife

Laura & Scott Farley
191 doreen street
New Bedford, MA 02745

Site: The Mad Captain
Check In: 11 Jul 2020
Check Out: 18 Jul 2020

Account # - Customer #
1030826 - 75295

Readings

Page 1 of 2

MIU ID	Date	Reading	Leak	Rev Flow	Owner	Collector
1551543112	07-31-2020 2:	08628188	Continuous			Morton(-100/07
1551543112	07-30-2020 2:	08626567	Continuous			Morton(-104/07
1551543112	07-29-2020 2:	08624477	Continuous			Morton(-111/07
1551543112	07-28-2020 2:	08617972	Continuous			Morton(-106/07
1551543112	07-27-2020 2:	08614551	Continuous			Morton(-103/07
1551543112	07-26-2020 2:	08603598	Continuous			Morton(-103/07
1551543112	07-25-2020 2:	08600873	Continuous			Morton(-108/07
1551543112	07-24-2020 2:	08599271	Continuous			Morton(-102/07
1551543112	07-23-2020 2:	08597628	Continuous			Morton(-111/07
1551543112	07-22-2020 2:	08594210	Continuous			Morton(-104/07
1551543112	07-21-2020 2:	08590467	Continuous			Morton(-104/07
1551543112	07-20-2020 2:	08588859	Continuous			Morton(-107/07
1551543112	07-19-2020 2:	08587867	Continuous			Morton(-107/07
1551543112	07-18-2020 2:	08583288	Continuous			Morton(-107/07
1551543112	07-17-2020 2:	08500689	Continuous			Morton(-104/07
1551543112	07-16-2020 2:	08363001	Continuous			Morton(-101/07
1551543112	07-15-2020 2:	08225260	Continuous			Morton(-102/07
1551543112	07-14-2020 2:	08087828	Continuous			Morton(-107/07
1551543112	07-13-2020 2:	07950251	Continuous			Morton(-103/07
1551543112	07-12-2020 2:	07812970	Continuous			Morton(-107/07
1551543112	07-11-2020 2:	07758104	Continuous			Morton(-106/07
1551543112	07-10-2020 2:	07756315	Continuous			Morton(-113/07
1551543112	07-09-2020 2:	07753060	Continuous			Morton(-103/07
1551543112	07-08-2020 2:	07751577	Continuous			Morton(-110/07
1551543112	07-07-2020 2:	07749382	Continuous			Morton(-106/07
1551543112	07-06-2020 2:	07747716	Continuous			Morton(-101/07

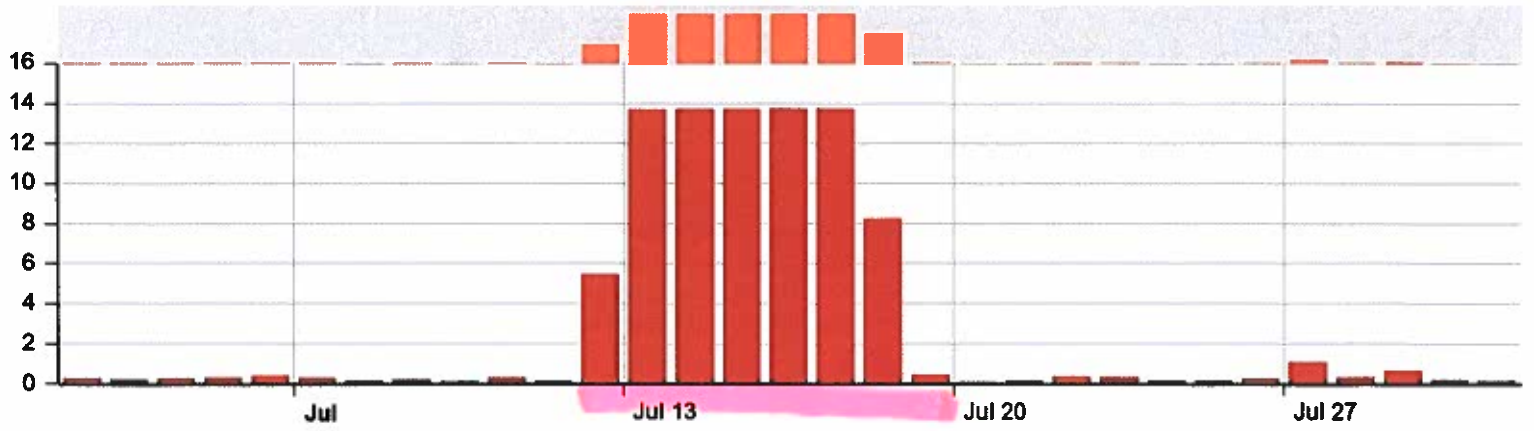
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MIU ID	Date	Reading	Leak	Rev Flow	Owner	Collector
1551543112	07-05-2020 2:	07744678	Continuous			Morton(-105/07
1551543112	07-04-2020 2:	07740393	Continuous			Morton(-102/07
1551543112	07-03-2020 2:	07737242	Continuous			Morton(-106/07
1551543112	07-02-2020 2:	07734362	Continuous			Morton(-103/07
1551543112	07-01-2020 2:	07731960	Continuous			Morton(-105/07

Sep-30-2020

Daily Usage for 1551543112 (CF)

191 DOREEN ST



CONSUMPTION FORM

ACCOUNT #	1030826		
CONSUMER:	LAURA FARLEY		
ADDRESS:	191 DOREEN ST		
ITEM	BILLING DATE	CCF'S	READ TYPE
1	December 15, 2019	4	E
2	January 15, 2020	5	E
3	February 15, 2020	4	A
4	March 15, 2020	6	A
5	April 15, 2020	5	A
6	May 15, 2020	7	A
7	June 15, 2020	9	A
8	July 15, 2020	8	A
9	September 15, 2020	11	A
10			
11			
12			
	TOTAL CONSUMPTION	59	
AVERAGE (= TOTAL CONSUMPTION / 9 MONTHS)		7	
August 15, 2020	SPIKE IN WATER USAGE	90	
CCF TO ABATE (= BILLED SPIKE IN CONSUMPTION - AVERAGE)			
Total CCF to abate		83	
Sewer Rate		\$5.44	
Total \$ to abate		\$453.94	